



## DICOM 2022 USER CONFERENCE

“COMING TOGETHER TO MOVE FORWARD”

Dates: February 28 – March 2, 2022

Location: Orlando Marriott Lake Mary | 1501 International Parkway, Lake Mary, FL 32746

### AGENDA: DAY 1 – FEBRUARY 28, 2022

Location: Ballroom

#### REGISTRATION: 11:00AM – 1:15PM

Overview: Stop by and see the DiCOM team to obtain your name badge and conference materials.

#### CONFERENCE KICKOFF: 1:30PM -2:00PM

Speakers: Steve Wert and Jim Xander

Overview: Steve will provide a strategic update on the DiCOM organization. From there, Jim will take a moment to welcome attendees and provide an overview of the conference.

#### THE NEXT GENERATION OF CQS: 2:00PM – 2:45PM

Speaker: Jim Xander

Overview: The DiCOM team will introduce and demonstrate the exciting cloud version of CQS. Using the latest technology, the NextGen CQS will provide clients with a new level of simplicity and sophistication for loan review automation.

#### DICOM REPORTING SERVICES: 2:45PM – 3:15PM

Speaker: Tom Royal

Overview: In Q3 2021, DiCOM launched a new its new reporting services designed to provide clients with expert support in CQS report design. This hands-on approach will help clients design CQS reports in the most effective and impactful way for their bank.

#### BREAK: 3:15 – 3:45PM

Overview: Grab a beverage and snacks while networking with peers and the DiCOM team.

#### CQS BEST PRACTICES: 3:45PM – 4:45PM (FINAL SESSION OF DAY 1)

Speakers: DiCOM Clients

Overview: DiCOM clients will present some unique and effective ways they leverage CQS to optimize their loan review process. Some areas of focus are Risk Assessments, Borrower Reviews, and Exception Reporting.



#### NETWORKING BANQUET: 5:30PM – 7:30PM

Location: Marriott

Overview: This is a great opportunity to have a drink, grab some food and network with your peers and the DiCOM team in a fun and casual setting.

#### AGENDA: DAY 2 – MARCH 1, 2022

Locations: Ballroom and Breakout Rooms

#### BREAKFAST: 8:00AM – 9:00AM

Location: Ballroom

Overview: Grab some breakfast while networking with peers and the DiCOM team.

#### ASSESSING YOUR LOAN REVIEW FUNCTION: 9:15AM - 10:00AM

Speaker: Dev Strischek – Principal, Devon Risk

Overview: Mr. Strischek will expound on his DiCOM-sponsored series of loan review articles. Some areas of focus will be evaluating your loan review system, growing talent, effectiveness of risk grading, and scope versus depth.

#### OPTIMIZING TALENT: 10:00AM - 10:45AM

Speakers: Expert Panel

Overview: A panel will provide insights related to the hiring, onboarding, and ongoing training of loan review staff.

#### BREAK: 10:45AM – 11:15AM

Overview: Grab a beverage and snacks while networking with peers and the DiCOM team.

#### NOT ALL WHO WANDER ARE LOST - REFLECTIONS ON THE EFFECTIVENESS OF LOAN REVIEW : 11:15AM – 12:00PM

Moderator: Kent Kirby (Presentation followed by Open Discussion and Q&A)

Overview: Historically, Loan Review was considered a second line function. However, in the past 15 years or so, there has been an exerted effort to ensure the independence of Loan Review, which has pushed it out of a second line (credit) function into a pseudo second/third line function (“risk”). Has this effort gone too far? If so, what is a possible solution(s) to maintain independence, while ensuring Loan Review adheres to its historical mandates?

#### LUNCH: 12:15PM – 1:30PM

Location: Ballroom

Overview: Grab some lunch while networking with peers and the DiCOM team.



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**ROUND TABLE DISCUSSIONS (CONCURRENT SESSIONS): 1:30PM – 2:30PM**

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**CONTINUOUS MONITORING REVIEWS:**

Moderator: Client Panel

Location: Breakout 1

Overview: The 2021 DiCOM Loan Review Survey indicates a trend towards the incorporation of continuous monitoring reviews. We'll discuss the significance and some best practices to help organizations implement effective continuous monitoring into their loan review process.

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**BLURRING OF LINES BETWEEN COMPLIANCE, AUDIT AND LOAN REVIEW:**

Moderator: Kent Kirby

Location: Breakout 2

Overview: What are the implications of the blurring of these three very distinct groups in how Loan Review and how does it work? Does Loan Review assume some compliance testing functions? Should there be a hard division of labor? Is Loan Review really a third line function?

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**BREAK: 2:30PM – 3:00PM**

Overview: Grab a beverage and snacks while networking with peers and the DiCOM team.

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**ROUND TABLE DISCUSSIONS (CONCURRENT SESSIONS): 3:00PM – 4:00PM**

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**SCORECARDS AND CQS:**

Moderator: Tom Royal

Location: Breakout 1

Overview: More and more, Loan Review functions are utilizing scoring systems as part of the review process. What is a best practices approach to scoring, and how (and where) can that be incorporated in CQS?

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**VALIDATING LOAN REVIEW EFFECTIVENESS TO AUDIT:**

Moderator: Kent Kirby

Location: Breakout 2

Overview: Audit is being charged with oversight of the Loan Review function, but often does not have the knowledge/skill sets to actually do so. What can Loan Review do to help "prove" its effectiveness for the Audit function (and by extension, the regulators)?



**CLOSING REMARKS: 4:05PM – 4:15PM**

Speaker: DiCOM Staff

Overview: DiCOM staff will provide a quick recap of the day and review the Day 3 agenda.

**AGENDA: DAY 3 – MARCH 2, 2022**

Location: Ballroom

**BREAKFAST: 8:00AM – 9:00AM**

Location: Ballroom

Overview: Grab some breakfast while networking with peers and the DiCOM team.

**LOAN REVIEW IMPLICATIONS OF ENVIRONMENTAL & SOCIAL GOVERNANCE (ESG): 9:15AM - 10:00AM**

Speakers: Client Panel

Overview: What does ESG mean for your bank and particularly Loan Review? Where are you placing your initial focus? How do you monitor and measure? What tools are you using to do so?

**DICOM PRODUCT ROADMAP REVIEW: 10:00AM – 10:45AM**

Speaker: Steve Wert, Jim Xander and Kent Kirby

Overview: By leveraging insights from our valued clients and the market, DiCOM maintains a strategic roadmap to keep CQS aligned with emerging needs of loan review. The DiCOM team will review the forward-looking product roadmap and announce exciting new capabilities of the system planned for 2022 and beyond.

**CLIENT AWARDS: 10:45AM – 11:05AM**

Speaker: Jim Xander

Overview: Each year we recognize certain clients that go above and beyond to support the DiCOM ecosystem.

**CLOSING REMARKS: 11:05AM – 11:15AM**

Speaker: Steve Wert

Overview: As we close out the conference, Mr. Wert will review key findings, discuss next steps, and solicit feedback for continued improvement of this important event.

***NOTE:** This agenda is subject to change as the event approaches. If you have any feedback/questions or would like to help facilitate any of the sessions, please reach out to [Jim Xander](#) or [Kent Kirby](#).*